



Mover News

Feb. 1, 2011

Utilities and Transportation Commission

Volume 2 Issue 3

Household Goods Questions?

Permits

(360) 664-1222

Tariff and Rules

(360) 664-1104

Motor Carrier Safety

(360) 664-1236

Report an Illegal Mover

(360) 664-1221

Training

(360) 664-1103

UTC Main Line

(360) 664-1160

www.utc.wa.gov

PO Box 47250

1300 S Evergreen Park Dr SW
Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you run into a non-permitted mover, let us know! Call (360) 664-1221 or e-mail reportillegalmovers@utc.wa.gov.



Upcoming Industry Training

The next free industry training is scheduled from 8:30 a.m. to 5 p.m. Tuesday, April 26 in room 206 at the commission's headquarters in Olympia. The course is required for carriers to receive permanent authority. Additional training sessions are Tuesday, May 17 in Cheney and Tuesday, July 12 in Olympia. To register, contact Cortney Melton (360) 664-1215 or cmelton@utc.wa.gov.

Are You on Facebook?

The commission is! [Become a fan](#) and stay up-to-date on commission actions against non-permitted movers. Click on the icon to the right to view the commission's page.



Illegal Movers' Vehicle Registrations Revoked

At the request of commission staff, the state Department of Licensing (DOL) cancelled vehicle registrations last fall for five trucks belonging to Miracle Movers and one truck owned by Daniel Busby d/b/a Vinnie's Moving, both illegal carriers operating in violation of commission cease and desist orders. State law also allows the commission to request cancellation of USDOT numbers through the Washington State Patrol based on the violation of a cease and desist order. For those operating without a USDOT number, RCW 46.12.160 authorizes DOL to exercise its discretion in cancelling a registration for any reason, which includes operating as a residential mover without a valid permit.



Questions from Recent Training Classes

Q. What may I charge for the use of hoists?

A. Hoists are used for bulky items. Apply Item 140 for long-distance moves only. If the move is hourly, your hourly rates cover the time using a hoist.

Q. For a long-distance move, I would normally apply Tariff 15-C, Item 195, when I provide containers, pack them at the origin, and unpack them at the destination. If I pack the containers at the origin, but do not unpack at the destination, how do I apply the tariff?

A. Apply Item 196 for container charges, plus Item 230, hourly rates, for the time it takes you to pack the containers. Item 195 applies only when you provide the containers and pack and unpack the containers.

Q. If I'm stopped in traffic on an hourly move, can I use a supplemental estimate to cover the charges?

A. No. Record the extra time on your bill of lading under hours worked. If the cost of the move has not risen above 125 percent of the estimated cost of the move, on a non-binding move, you will be compensated for the extra time through your hourly rates. If the move was binding, you may not charge for the time while stopped in traffic.

Estimates Must be Provided Before a Move

A carrier may perform an estimate on the same day as the move provided the customer signs and dates the estimate and indicates the time it is signed, and provided the carrier does not charge for travel time to the origin of the move. In that scenario, the travel time to the origin is part of the trip made for the estimate, not the move. If a carrier charges for the travel time to the origin before the customer receives an estimate, then technically the move has already begun, which means the estimate was not provided prior to the move and the rule is violated. Ideally, an estimate will be performed prior to the day of the move so the customer has an opportunity to make an informed decision.

Need Forms or Information?

Go to the commission's [website](#) to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual, consumer guide, bill of lading, estimate form, and cube sheet inventory form.

Illegal Carrier Actions

Commission staff recently initiated investigations of the following non-permitted carriers:

A & R Moving
American Moving Co. Inc.
Accommodating Movers
Brandon Parker d/b/a Smooth Moves
Lilac City Hauling
On The Go Moving
River City Movers

Motor Carrier Safety News

Last quarter, the commission's Motor Carrier Safety staff completed 10 household-goods carrier compliance reviews and inspected 21 vehicles. No vehicles had defects and none were removed from service. Ten companies received a satisfactory rating.

New Permits Issued Oct. 2010—Jan. 2011

- American Movers LLC
- Sean T. Brooks
- Randy Leavitt d/b/a Asotin Moving
- Pierre Maggitt d/b/a Abracadabra Movers
- Pacific Shore Moving & Logistics, LLC d/b/a Pacific Shore Moving
- PMC Moving, LLC
- Super Friends Moving, L.L.C. d/b/a Super Friends Moving
- Two Small Men with Big Hearts Corp.



Interested in Reusable Containers?

Commission staff plan to propose a tariff change that will establish requirements for household goods moving companies' use of reusable containers. These are not used cardboard boxes, but are typically plastic containers. All permitted companies and stakeholders will receive a notice and have opportunities to comment when the process gets underway. Stay tuned! Questions? Contact Travis Yonker at (360) 664-1224 or tyonker@utc.wa.gov.

